

Would you like help from an Independent Supporter?

Independent Support is a central Government funded programme, which will provide Independent Supporters within Hertfordshire to work directly with families and young people (0-25), to find their way through the changes to the Special Educational Needs and Disabilities (SEND) system.

An Independent Supporter can:

- Support with the process of applying for an EHC needs assessment
- Support with the transfer reviews for those transferring from a statement of special educational needs or Learning Disability Assessment (LDA) to an EHC Plan
- Provide information to families regarding the application for an EHC needs assessment and what to expect at each stage of the process
- Offer support to enable families to participate as fully as possible in this process
- Support communication with the professionals involved
- Support parents, carers, children and young people to express their views
- Support families to prepare for and attend relevant EHC meetings
- Signpost to local and/or national sources of information, including the Local Offer

Get in Touch

SENDIASS



01992 555847



sendiass@hertfordshire.gov.uk



www.hertsdirect.org/sendiass
www.hertsdirect.org/localoffer



SENDIASS

Hertfordshire Special Educational Needs & Disabilities Information, Advice & Support Service



Wondering
where to go for
information,
advice or
support?



Are you the parent/
carer of a child or
young person aged
0-25, with **special
educational needs
and/or disabilities?**

We also provide
information, advice
and support to
children and young
people with **special
educational needs
and/or disabilities**

We provide a **free,
impartial and
confidential
service**



SENDIASS provide information and advice on:

- **SEND local policy and practice** – what actually happens in Hertfordshire?
- **The Local Offer** – what services are available locally?
- **Personalisation and personal budgets** – how are services tailored to individual needs?
- **Legislation on SEND** – what does the law say?
- **Options and routes to resolve a disagreement or make a complaint, including mediation** – what happens when there is a problem?
- **The Education, Health and Care (EHC) needs assessment and planning processes** – what does this mean?



SENDIASS can support by:

- listening to your concerns
- supporting you to have an effective say in discussions
- helping you prepare for a meeting
- helping you with written reports and letters
- helping you think about your contribution for an EHC needs assessment
- signposting you to various routes of support, including one of the Hertfordshire Independent Supporters (please refer to IS section of this leaflet)
- offering a range of training
- putting you in touch with a range of voluntary organisations and parent support groups.

Delivering
independent support



Get in Touch Independent Support



Call

01992 555847



Email

Independentsupport@hertfordshire.gov.uk



Visit

www.hertsdirect.org/sendias

Independent Support in Hertfordshire is also available through

KIDS

East Team **01992 504013**

West Team **01923 676549**



SENDIASS

