

Task 1

Identify the main clauses in the sentences below.

1. I had never seen such poor customer service and it is not acceptable.
2. The man, who was sat in the row behind me, was kicking my chair throughout the film.
3. Despite everything that happened, I would return in the future.

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Task 2

Identify the subordinate clauses in the sentences below.

1. The product I received is useless because it has missing parts.
2. Although I stayed for the remainder of the film, I was very disappointed.
3. I was outraged by the member of staff who had blonde hair.

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Task 3

Identify the relative clauses in the sentences below.

1. Can I have the refund that you promised on the phone?
2. I will never visit a cinema whose staff members are not trained appropriately.
3. The trip, where everything went wrong, was a day to forget.

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Task 4

Think about what you will write your letter of complaint about during the final session.

A bad experience at a zoo.

Write 5 sentences of your own which could fit into your letter of complaint which includes a subordinate and/or a relative clause.

1. I am very disappointed that the zookeeper, **who I had already warned about the gorilla making attempts at attacking children,** ignored me.
2. The experience I have had has been atrocious due to the inept behaviour of your staff.
3. I am especially not pleased that I was denied my request for a refund, which I had been told to do by a rude staff member.

